

# It's time to get your travel on

You have chosen when and where you want to go, now all that is left to decide is will you **Fix-It** or **Flex-It**?

## How it works

- 1 Search 7Across.com for Exchange or Bonus weeks.
- 2 Find the week you want and hit "Book".
- 3 You will then get to choose whether to book the Fix-It or Flex-It booking option.

Below is a simple snap-shot of exactly what that means.

Exchange	Fix-It	Flex-It	Bonus	Fix-It	Flex-It
Credited fee	No	Yes	Credited fee	No	Yes
Returned deposit credit	No	Yes	Rebooking option	No	Yes
Rebooking option	No	Yes			

### Credited Fee

When booking with Flex-It option, the transaction is fully refundable up to 24 hours before check in. Any monetary amount related to the transaction will be returned to your account as a monetary credit (no refunds will be issued). This includes any exchange fee, bonus fee, upgrade fee and relevant taxes paid. The monetary credit will be available on your account for 2 years.

### Returned Deposit Credit

If a Deposit credit was used, the Deposit credit will be returned to your account with the original expiration date. If your Deposit credit is past its original expiration date, the Deposit will not be returned.

### Rebooking Option

When booking with a Flex-It option, in the event you need to change your booking, you can do so paying only the difference between your original booking and the replacement booking, if there is one.

## Take note

If you choose the **Fix-It** booking option, the transaction is final. In the event of a booking update or cancellation, neither fees paid nor Deposit credit is returned.

If you choose the **Flex-It** booking option, the transaction is fully refundable up to 24 hours before check in. Any monetary amount related to the transaction will be returned to your account as a monetary credit (no refunds will be issued) and any Deposit credit will be returned to your account with the original expiry date. You will need to notify us via telephone or email at least 24 hours before the check-in, if you wish to cancel the booking, in order to receive the benefits of this booking type.